

Birth Care & Family Health Services

(717) 786-4010 fax (717) 786-4011

Georgetown Office
1138 Georgetown Rd. • P.O. Box 152 • Bart, PA 17503

Harvest Drive Office
3469 Harvest Drive • Gordonville, PA 17529

CLIENT BILL OF RIGHTS

1. Clients have the right to be treated with dignity, respect, and the highest ethical and professional standards at all times.
2. Clients have the right to care without regard to race, color, religion, or national origin.
3. Clients have the right to be informed of the risks and benefits of out-of-hospital birthing.
4. Clients have the right to be informed of the risk of criteria and eligibility requirements for admission to the birth center's program of care.
5. Clients have the right to a safe environment.
6. Clients have the right to 24-hour availability of care.
7. Clients have the right to know the identity of all birth center caregivers and consulting practitioners. They have the right to access the professional license and liability insurance status of all practitioners upon request.
8. Clients have the right to participate fully in decisions pertaining to their care.
9. Clients have the right to receive complete explanations of all diagnostic procedures, reports, treatments, and plans of care. They have a right to be informed of the risks and benefits of any procedure or treatment.
10. Clients have the right to refuse medical treatment, as long as this does not pose a significant danger to them in the opinion of the CNM or physician. A signed release of responsibility which includes consequences of refusal will be required.
11. Clients have the right to be fully informed about the need for continuing care and to be appropriately transferred or referred to other practitioners or other levels of care.
12. Clients have the right to be informed of the center's plan for emergency and non-emergency care in the event of complications. They have the right to prompt initiation of emergency of procedures.
13. Clients have the right to protection of confidentiality of their medical, personal, and financial records. Records will be released by written consent of the client or adult guardian only.
14. Clients have the right to review their medical records at any time.
15. Clients have the right to be informed of all financial responsibilities and will receive a written statement of such responsibilities.
16. Clients have the right to refuse student observation and participation in their care.
17. Clients have the right to be informed of the procedure for addressing grievances.